



Navigator Job Description

The primary role of a Long Term Recovery Group Navigator is to help the LTRG in identifying, organizing, and tracking the needs of individuals impacted by a natural disaster. Navigators work within an LTRG to first complete "case work" as defined by National Volunteer Organizations Active in Disasters and then construction project case management or long term case management as needed.

Navigator Case Work

- a) Performs outreach to identify survivors in need of services
- b) provides accurate and timely Information and Referral (I&R)
- c) screens for disaster program eligibility
- d) links survivors with resources for urgent needs
- e) empowers the disaster survivor to effectively access the resources available in accordance with the sequence of assistance for disaster recovery
- j) may assist survivors in their transition to long term disaster recovery case management when available and appropriate
- k) may compliment case management in the recovery phase

Additional information concerning construction project case management or long term case management will be provided by the long term recovery group if needed.

Skills

- Ability to provide top quality client service
- Verbal communication
- Computer literacy
- Organizational

Pay for this position is \$20.84/hr. This is based upon current case management and navigator wages in the area.